



PLACE DES ANGES: PARTNERS

WELCOME TO THIS SURVEY

Hello,

We would like to find out about your experience of the *Place des Anges* event, from invitation through to the show itself.

As a learning organisation, we see this first event for Hull 2017 (and our test event) as a perfect opportunity to measure our performance, and adapt and improve where we need to. Therefore, please provide considered and frank feedback on all the questions that follow.

All responses provided to this questionnaire will be anonymised for the purposes of evaluation and treated with the strictest confidence. No names (individual or organisational) will be assigned to the results.

Thank you in advance for taking the time to complete the questionnaire - it should take no more than 10 minutes.

Please complete the questionnaire by Friday 29 July.

The Hull 2017 Team

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INVITATION

The following questions all relate to the invitation process.

* 1. Thinking about the process of being invited and requesting tickets to *Place des Anges*, how satisfied were you with the following:

	Very dissatisfied	Dissatisfied	Neither	Satisfied	Very satisfied	N/A
Invitation itself	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Timing of invitation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pre-event communications on what the show is about	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pre-event communications on event arrangements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Information on parking/public transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* 2. How far in advance of an event would you like to receive save the dates / invitations?

- 1 week 1 month More than 3 months
 2 weeks 2 months
 3 weeks 2-3 months

* 3. Which of the following groups did you offer your ticket allocation to? Your...*Please tick all that apply*)

- Staff Customers Suppliers
 Volunteers Partners Not Applicable
 Other (please specify)

* 4. How would you rate the level of interest in tickets amongst your staff?

Very interested	Interested	Indifferent	Uninterested	Don't know
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* 5. How many staff applied for / requested tickets, and what percentage of your workforce is this? *(if exact numbers are not known, please provide a nearest estimate)*

* 6. How did you allocate *Place des Anges* tickets amongst your staff?

- Ballot Free prize draw By role/occupation
 First come first serve By management level
 Other (please specify)

7. If there is anything else you would like to share with us in relation to the invitation and ticket request procedure, please do so in the box below:

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PRE-SHOW EVENT

The following questions all relate to the pre-show event, hosted at Hull History Centre.

* 8. Did attending the pre-show event enable you to make any of the following connections:

	Yes	No	Not sure
Business	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Political	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strategic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

* 9. Thinking about the connections you made at the pre-show event, do you plan to follow up on these connections or have you already done so?

- I have already followed up on these connections
- I plan to follow up on these connections
- Not sure
- I do not plan to follow up on any of these connections

* 10. How would you rate your satisfaction with the following aspects of the pre-show event:

	Very dissatisfied	Dissatisfied	Neither	Satisfied	Very satisfied	N/A
Venue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Welcome from Hull 2017 staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helpfulness of Hull 2017 staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Welcome & helpfulness of Hull 2017 volunteers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Catering - food & drink	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. If there is anything else you would like to share with us in relation to the pre-show event, please do so in the box below:

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SHOW TIME!

The following questions all relate to the *Place des Anges* show.

* 12. How far would you agree with the following statements? *Place des Anges*...

	Strongly agree	Agree	Neither	Disagree	Strongly disagree	Don't know
Is an enjoyable experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt welcomed by staff / volunteers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gives everyone the chance to share and celebrate experiences together	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has shown me that there is more to Hull than I expected	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has encouraged me to attend more similar events in future	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has given me the opportunity to interact with people who I wouldn't have normally interacted with	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Was accessible to those with disabilities / access issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

* 13. How likely are you to recommend this type of event in Hull to your friends and family? *(where 10 is most likely and 0 is least)*

0 - Least	1	2	3	4	5	6	7	8	9	10 - Most
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. If there is anything else you would like to share with us in relation to the show itself, please do so in the box below:

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ABOUT YOU

* 15. Excluding this event, have you participated in or attended any of the following in the last 12 months? *(please tick all that apply)*

- | | | |
|---|--|--|
| <input type="checkbox"/> Ballet / Dance | <input type="checkbox"/> Opera | <input type="checkbox"/> Heritage / Local History Events |
| <input type="checkbox"/> Circus | <input type="checkbox"/> Outdoor events | <input type="checkbox"/> Museum / Historical attraction |
| <input type="checkbox"/> Comedy | <input type="checkbox"/> Theatre | <input type="checkbox"/> None of the above |
| <input type="checkbox"/> Film | <input type="checkbox"/> Visual arts / Crafts | |
| <input type="checkbox"/> Music | <input type="checkbox"/> Literature / Spoken Word / Poetry | |

* 16. Where do you live?

- Hull East Riding Elsewhere in the UK Outside the UK

If you are from outside the UK, what is your country of residence?

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VISITORS TO HULL

* 17. Had you been to Hull before attending this event?

Yes No Don't remember

* 18. Which of the following best describes you, in relation to your attendance at *Place des Anges*:

I was a day visitor to the area I was a staying overnight

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STAYING VISITORS

* 19. How many nights did you stay in the area and how many days when attending *Place des Anges*?

Nights

Days

20. Would you mind saying how much you spent in accommodation in Hull overall as a part of your visit?
(Please state to the nearest £, or enter 0 if none)

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ALL VISITORS

21. Would you mind saying how much you spent personally in Hull as a part of your visit? *Please state to the nearest £, or enter 0 if none - exclude accommodation)*

* 22. To what extent was your visit to Hull motivated by *Place des Anges*?

Mainly Partly Not at all

* 23. As a visitor to Hull, how satisfied were you with the following today?

	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied	N/A
General visitor welcome	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of accommodation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Places to eat and drink	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall value for money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City centre signposting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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FURTHER RESEARCH

24. If there is anything else that you would like to share with Hull 2017 (in confidence) about you/your organisation's experience on the *Place des Anges* event, please do so below:

* 25. Are you willing to be contacted by Hull 2017's Evaluation & Monitoring Manager, and/or it's official evaluators to take part in future research?

Yes No

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CONTACT DETAILS

These details will only be used by Hull 2017's Evaluation & Monitoring Manager or the organisation's official evaluators, to contact you for research purposes. They will not be used and/or shared for any other reason and will not be attached to any of the responses you gave in this survey.

26. Please provide a contact name, email address and phone number below:

Contact name:

Contact email:

Contact telephone
number: